



Client Name: _____

Phone #: _____

Dog Name: _____

Client Grooming Agreement

CURRENT VACCINATIONS/VETERINARIAN INFORMATION: By signing this contract, owners verify that their dogs are current on Rabies, Distemper, and Parvo-Virus vaccines. Proof of vaccination or current titer testing shall be provided to Super Dogs and Cats upon request, as well as current Veterinarian information. Special circumstances will be taken into consideration.

AGGRESSIVE OR DANGEROUS PETS: Owners MUST inform Super Dogs and Cats if your pet(s) bites, has bitten, or is aggressive toward people or other pets. Please inform us of specific grooming procedures as well. Muzzles may be used if necessary. Muzzling will not harm your pet, and protects both the pet and the groomer. Super Dogs and Cats has the right to refuse/stop services for such pet(s) at any time before or during the grooming process, and charge an Aggressive Dog Fee in addition to the regular grooming charge. If the pet should bite, the owner agrees to be responsible for any and all related medical bills, recovery costs, loss of income, and equipment damage.

HEALTH OR MEDICAL PROBLEMS AND SENIOR PETS: Grooming procedures can sometimes be stressful; especially for seniors and pets with health problems, and can expose hidden medical problems or aggravate a current condition during or after the groom. Because senior pets and pets with health issues have a greater chance of injury, these pets will be groomed for cleanliness and comfort, in a manner that will not add to their stress. In the best interest of your pet, this agreement gives Super Dogs and Cats permission to obtain immediate veterinary treatment for your pet should it be deemed necessary by Super Dogs and Cats. We will do our best to contact your first, and then take your pet your authorized Veterinarian or to the nearest Veterinarian that

is available. Veterinary care will be covered by the pet's owner upon signing this contract/agreement.

MAT REMOVAL: Pets with matted coats need extra attention during their grooming session. Mats left in a pet's coat only grow tighter, and can strangle the pet's skin or eventually tear it open. Super Dogs and Cat's does not wish to cause serious or undue stress to your pet, and will not continually de-mat your pet for you. Mats can be very difficult to remove, and may require your pet to be shaved. When necessary, removing a heavily matted coat includes risks of nicks, cuts or abrasions due to warts, moles or skin folds trapped in the mats. Heavy matting can also trap moisture and urine near the pet's skin allowing mold, fungus or bacteria to grow, causing skin irritations that existed prior to the grooming process. Torn skin from mats can also harbor maggots. After-effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions and failure of the hair to re-grow. Shaved pets are also prone to sunburn and should either have sunscreen applied daily or should be kept out of the sun until the hair grows sufficiently to protect the skin. In some cases pets may also exhibit brief behavioral changes. The best defense against matting is prevention by scheduling regular grooming appointments. There is an extra charge for de-matting.

ACCIDENTS: There is always the possibility that an accident could occur. Grooming equipment is sharp, and even though we use extreme caution and care in all situations, possible problems that could occur include cuts, nicks, scratches, quicking of nails, etc. In most cases this can happen when a pet is wiggling or moving around. Every effort will be made to insure your pet is groomed as safely as possible, but an excited pet can be dangerous to continue to work on. We reserve the right to end the grooming session, even if the groom is not completed.

PARASITES: If you suspect your pet has fleas or ticks, prompt and thorough action on YOUR part is needed. Please realize that parasites are a health hazard to your pets and to humans. Flea infestations can lead to tapeworm and other health problems. If fleas or ticks are found during the grooming process, your pet will be treated with a natural product to kill the parasites and you will be charged for the treatment. If ticks are found, they will be removed and we will inform you so you can take follow-up action with your veterinarian. Please note – Super Dogs and Cats will not use pesticide dips or chemical sprays on your pet.

HOLD HARMLES AGREEMENT: By signing this contract you (or your agent) agree to hold Super Dogs and Cats, it's owners, groomers, operators, employees, officers and directors harmless from any damage, loss or claim, arising from any condition of the undersigned pet, either known or unknown to Super Dogs and Cats. It is also further understood and agreed the terms of this agreement can change at any time, without

notice, and will overwrite any and all prior signed contracts or releases. It is also further understood that this clause applies to any and all pets groomed.

LATE PICK-UPS: We appreciate you being on time for picking up your dog. Super Dogs and Cats does not have boarding or daycare facilities and work by appointment. Failure to pick up your dog at an agreed upon time will be subject to a Late Pick-Up Fee. If your dog is not picked up by closing for the day, an additional \$50 kennel charge may apply.

NO-SHOWS & CANCELLATIONS: No-shows, last minute cancellations (less than 24 hours notice) or continual re-scheduling are subject to a \$20 no-show fee per pet which will be added to your next appointment. You may reserve another appointment by credit card for a full groom and the no-show fee. We understand there may be emergency situations and will work with you, but not on a continued basis. Please be respectful of our time as we are a by-appointment business and another client could have taken your appointment if we had notice.

I HAVE READ AND AGREE TO THE POLICIES OF SUPER DOGS AND CATS FOR MY PET(S). A COPY OF THIS AGREEMENT IS AVAILABLE UPON REQUEST FOR YOUR RECORDS.

SIGNATURE: _____ DATE: _____

VETERINARIAN: _____

VETERINARIAN PHONE #: _____

Please note: This form will automatically apply to any and all additional pets acquired by above Pet Owner.